[**178062: Build 1.6 - CCA Regression Testing**](https://clm.rational.oit.va.gov/qm/service/com.ibm.rqm.integration.service.IIntegrationService/resources/FtP%2B%28QM%29/executionscript/Build_1.6__-_CCA_Regression_Testing)



Creation Date: May 9, 2018 8:51:07 AM (UTC-05:00) Last Modified: May 9, 2018 8:51:15 AM (UTC-05:00)

State: Draft

Originator: Pribyl, Brent (BAH) Owner:

Type: Manual

Test Data: Unassigned

Description: Build 1.6 - CCA Regression Testing

# Summary

**Categories**

Function: Unassigned Test Phase: Unassigned

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

In the VCCM CRM application, log-in to the system as an FTP CCA test user (open USD)

Expected Results

The user is able to log-in as a FTP CCA test user Comments

Validates

Attachments

**Step 2**

**Execution Step**

Description\*

Upon the VistA credentialing prompt, enter in your test credentials (in QA for 991 - SLC).

Expected Results

The user is propmted to enter their access, verify and eSig code and the user is able to sucessfully log in to VistA. Comments

Validates

Attachments

**Step 3**

**Execution Step**

Description\*

Click on MVI Search from the USD ribbon

Expected Results

The user is directed to the MVI search page Comments

Validates

Attachments

**Step 4**

**Execution Step**

Description\*

Search for a Veteran (by traits)

Test Veteran Record: Kenneth VCCMDunn SSN: 333157171 (note: sensitive Veteran) Expected Results

Veteran record is retrived from MVI and is noted as sensitive. Comments

Validates

Attachments

**Step 5**

**Execution Step**

Description\*

Double click on the test facility for the Veteran record (test: SLC 991)

Expected Results

The user is prompted the sensitive Veteran prompt. Comments

Validates

Attachments

**Step 6**

**Execution Step**

Description\*

The user is propmted with the Sensitive Veteran Access prompt along with the option to choose Yes/No to proceed. Click on No

Expected Results

The session is closed out. (side note: the activity is logged and can be validated in iHub and CRM logs seperately, if needed) Comments

Validates

Attachments

**Step 7**

**Execution Step**

Description\*

Click on MVI Search from the USD ribbon

Expected Results

The user is directed to the MVI search page Comments

Validates

Attachments

**Step 8**

**Execution Step**

Description\*

Search for a Veteran (by traits)

Test Veteran Record: Kenneth VCCMDunn SSN: 333157171 (note: sensitive Veteran) Expected Results

Veteran record is retrived from MVI and is noted as sensitive. Comments

Validates

Attachments

**Step 9**

**Execution Step**

Description\*

Double click on the test facility for the Veteran record (test: SLC 991)

Expected Results

An interaction is generated along with Veteran Info and Medical Charts tabs Comments

Validates

Attachments

**Step 10**

**Execution Step**

Description\*

The user is propmted with the Sensitive Veteran Access prompt along with the option to choose Yes/No to proceed. Click on Yes

Expected Results

An interaction is generated along with Veteran Info and Medical Charts tabs Comments

Validates

Attachments

**Step 11**

**Execution Step**

Description\*

On the generated interaction form, validate that based on the test search from step 3, the Last Name & SSN checkboxes are automatically checked.

Expected Results

The user is able to validate the auto-set of the checkboxes based on traits Comments

Validates

Attachments

**Step 12**

**Execution Step**

Description\*

On the generated interaction form, provide a type & reason for request.

Expected Results

The user is able to provide values for type & reason for request Comments

Validates

Attachments

**Step 13**

**Execution Step**

Description\*

Select First Call Resolution as 'Yes' on interaction and click on 'Save'

Note: validate that no value is provided in the callback number field Expected Results

Upon clicking on save, user is able to validate that a callback number is not required for this interaction to be saved Comments

Validates

Attachments

**Step 14**

**Execution Step**

Description\*

Close out the session

Expected Results

The user is able to close out the session Comments

Validates

Attachments

**Step 15**

**Execution Step**

Description\*

Click on MVI Search from the USD ribbon

Expected Results

The user is directed to the MVI search page Comments

Validates

Attachments

**Step 16**

**Execution Step**

Description\*

Search for a Veteran (EDIPI)

Test Veteran Record EDIPI: 6001010103 (Chad VCCMBartram) Expected Results

Veteran record is retrived from MVI and is noted as sensitive. Comments

Validates

Attachments

**Step 17**

**Execution Step**

Description\*

Double click on the test facility for the Veteran record (test: SLC 991)

Expected Results

An interaction is generated along with Veteran Info and Medical Charts tabs

Comments

Validates Attachments

**Step 18**

**Execution Step**

Description\*

The user is propmted with the Sensitive Veteran Access prompt along with the option to choose Yes/No to proceed. Click on Yes

Expected Results

An interaction is generated along with Veteran Info and Medical Charts tabs Comments

Validates

Attachments

**Step 19**

**Execution Step**

Description\*

On the generated interaction form, validate that based on the test search from step 3, none of the checkboxes are automatically checked for an EDIPI search.

Expected Results

The user is able to validate the auto-set of the checkboxes based on EDIPI Comments

Validates

Attachments

**Step 20**

**Execution Step**

Description\*

On the generated interaction form, provide a type & reason for request.

Expected Results

The user is able to provide values for type & reason for request Comments

Validates

Attachments

**Step 21**

**Execution Step**

Description\*

Select First Call Resolution as 'Yes' on interaction and click on 'Save'

Expected Results

The user is unable to save without providing at least 2 validation checks Comments

Validates

Attachments

**Step 22**

**Execution Step**

Description\*

Select one of the validation checkboxes and click on Save again

Expected Results

The user is unable to save without providing at least 2 validation checks Comments

Validates

Attachments

**Step 23**

**Execution Step**

Description\*

Select another validation checkbox (now 2) and click on Save again

Expected Results

The user is able to save the interaction Comments

Validates

Attachments

**Step 24**

**Execution Step**

Description\*

Close out the session

Expected Results

The user is able to close out the session Comments

Validates

Attachments

**Step 25**

**Execution Step**

Description\*

Click on MVI Search from the USD ribbon

Expected Results

The user is directed to the MVI search page Comments

Validates

Attachments

**Step 26**

**Execution Step**

Description\*

Search for a Veteran (by traits)

Test Veteran Record: Marcy VCCMWalters 7/16/1982 (note: patient flags) Expected Results

Veteran record is retrived from MVI. Comments

Validates

Attachments

**Step 27**

**Execution Step**

Description\*

Double click on the test facility for the Veteran record (test: SLC 991)

Expected Results

Veteran record is retrived from MVI and flags are presented to the user Comments

Validates

Attachments

**Step 28**

**Execution Step**

Description\*

Acknowlege the patient flags

Expected Results

Upon acknowledging, an interaction is generated along with Veteran Info and Medical Charts tabs

Comments

Validates Attachments

**Step 29**

**Execution Step**

Description\*

On the generated interaction form, validate that based on the test search from step 3, the Last Name & DOB checkboxes are automatically checked

Expected Results

The user is able to validate the auto-set of the checkboxes based on traits Comments

Validates

Attachments

**Step 30**

**Execution Step**

Description\*

On the generated interaction form, provide a type & reason for request.

Expected Results

The user is able to provide values for type & reason for request Comments

Validates

Attachments

**Step 31**

**Execution Step**

Description\*

On the generated interaction form, in the Phone Selected section, select, Home

Expected Results

The callback number is populated with the Home Number Comments

Validates

Attachments

**Step 32**

**Execution Step**

Description\*

On the generated interaction form, in the Phone Selected section, select, Mobile

Expected Results

The callback number is populated with the Mobile Number Comments

Validates

Attachments

**Step 33**

**Execution Step**

Description\*

On the generated interaction form, in the Phone Selected section, select, Business

Expected Results

The callback number is populated with the Business Number Comments

Validates

Attachments

**Step 34**

**Execution Step**

Description\*

Click on the Medical Charts tab

Expected Results

The user is directed to the Veteran's medical charts Comments

Validates

Attachments

**Step 35**

**Execution Step**

Description\*

For the steps below - click on each button listed in the action step and validate that data is being displayed from ESR and any additional expected details (note: may need different Veteran records for different ESR pulls, as needed)

Expected Results

The user is able to validate each of the medical chart tab Comments

Validates

Attachments

**Step 36**

**Execution Step**

Description\* SC Disabilities

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 37**

**Execution Step**

Description\* Problems

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 38**

**Execution Step**

Description\* Notes

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 39**

**Execution Step**

Description\* Orders

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 40**

**Execution Step**

Description\* Appointments

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 41**

**Execution Step**

Description\* Medications

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 42**

**Execution Step**

Description\* Postings

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 43**

**Execution Step**

Description\* Allergies

Expected Results

If available for the test user, data is populated in the tab.

Comments

Validates Attachments

**Step 44**

**Execution Step**

Description\* Labs

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 45**

**Execution Step**

Description\* Consults

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 46**

**Execution Step**

Description\* Non-VA Meds

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 47**

**Execution Step**

Description\* Vitals

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 48**

**Execution Step**

Description\*

Imaging (previously named Radiology)

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 49**

**Execution Step**

Description\* Discharges

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 50**

**Execution Step**

Description\*

Close out the session

Expected Results

The user is able to close out the session Comments

Validates

Attachments

**Step 51**

**Execution Step**

Description\*

Click on MVI Search from the USD ribbon

Expected Results

The user is directed to the MVI search page Comments

Validates

Attachments

**Step 52**

**Execution Step**

Description\*

Search for a Veteran (by traits)

Test Veteran Record: George VCCMAlberts 333624237

Note: This must be a PACT Teamlet 12 Veteran for additional validation of request routing. Expected Results

Veteran record is retrived from MVI. Comments

Validates

Attachments

**Step 53**

**Execution Step**

Description\*

Double click on the test facility for the Veteran record (test: SLC 991)

Expected Results

An interaction is generated along with Veteran Info and Medical Charts tabs Comments

Validates

Attachments

**Step 54**

**Execution Step**

Description\*

On the generated interaction form, provide a type, reason for request and callback number.

Expected Results

The user is able to provide values for type, reason for request and call back number

Comments

Validates

Attachments

**Step 55**

**Execution Step**

Description\*

In the notes section - provide a note in the interaction. Sample: "This is an interaction note."

With the First Call Resolution field selected as 'No' - click on Save Expected Results

Upon clicking on Save, a new tab with the newly generated Request is created in the USD session Comments

Validates

Attachments

**Step 56**

**Execution Step**

Description\*

On the request in the 'Notes' section, provide a new note. Sample: "This is an request note."

Expected Results

The user is able to provide a note on the request and view the interaction note in the notes section. Comments

Validates

Attachments

**Step 57**

**Execution Step**

Description\*

Click on Create Progress Note on the request

Expected Results

A new tab is opended to enter in progress note Comments

Validates

Attachments

**Step 58**

**Execution Step**

Description\*

Select Cancel on the note pop-up to create a historical note

Expected Results

A new historical note is created. In the note text, the callback phone number is populated Comments

Validates

Attachments

**Step 59**

**Execution Step**

Description\*

On the historical note validate the following

* The Selected Notes grid, Refresh Notes button and the Apply Selected Notes button is now placed under the Note Detail\* field
* Users will be presented with the General and Historical Note sections for completion
* All sections/tabs are expanded
* The notes from the interaction and the request are available in the Interaction and Request Notes section Expected Results

The user is able to validate the historical note form Comments

Validates

Attachments

**Step 60**

**Execution Step**

Description\*

Select a note from the section and click on 'Apply Selected Note'

Expected Results

The note text is populated and editable in the progress note text field Comments

Validates

Attachments

**Step 61**

**Execution Step**

Description\* Click on Save

note: 'Save to Vista/CPRS will have to be tested in R1.4 Integration test case for the individual user logged in with VISTA access'

Expected Results

The progress note info is saved in CRM Comments

Validates

Attachments

**Step 62**

**Execution Step**

Description\*

Close out the progress note

Expected Results

The progress note is closed Comments

Validates

Attachments

**Step 63**

**Execution Step**

Description\*

Click on Create Progress Note on the request

Expected Results

A new tab is opended to enter in progress note Comments

Validates

Attachments

**Step 64**

**Execution Step**

Description\*

Select OK on the note pop-up to create an encounter note

Expected Results

A new encounter note is created. In the note text, the callback phone number is populated Comments

Validates

Attachments

**Step 65**

**Execution Step**

Description\*

On the encounter note, validate the following: Workload Encounter Forms:

-Place the notes grid, Refresh Notes Grid Button and the Apply Selected Notes button under the Note Detail\* field

-Users will be presented with the General and Workload Encounter sections for completion Expected Results

The user is able to validate the encounter note form Comments

Validates

Attachments

**Step 66**

**Execution Step**

Description\*

Provide the following test values:

* Location
* Note Title
* Primary Diagnosis Code
* CPT Code Expected Results

The user is able to provide test values Comments

Validates

Attachments

**Step 67**

**Execution Step**

Description\* Click on Save

note: 'Save to Vista/CPRS will have to be tested in R1.4 Integration test case for the individual user logged in with VISTA access' Expected Results

The progress note info is saved in CRM Comments

Validates

Attachments

**Step 68**

**Execution Step**

Description\*

Close out the progress note

Expected Results

The progress note is closed Comments

Validates

Attachments

**Step 69**

**Execution Step**

Description\*

Open the call script prompt (chevron on the left of the screen) and click on 'Create Action Taken'

Expected Results

The user is prompted to enter actions taken on a new tab Comments

Validates

Attachments

**Step 70**

**Execution Step**

Description\*

On the new tab, provide an action (notes field) and a description and click on save. Close out the tab

Expected Results

The user is able to provide an action taken Comments

Validates

Attachments

**Step 71**

**Execution Step**

Description\*

On the request form, refresh the form and validate that the action and description are now present in the 'Action Taken' tab

Expected Results

The action and descriptions are now present Comments

Validates

Attachments

**Step 72**

**Execution Step**

Description\*

On the request form, in the assignee type field - select Team

Expected Results

The user is able to provide a Team to route this request and a new field named Team Selected is available for the user Comments

Validates

Attachments

**Step 73**

**Execution Step**

Description\*

In the Team Selected field, select 'PACT Teamlet 12' and click on Save

Expected Results

The owner of this request has been changed to PACT Teamlet 12 and assigned to that team. The user is no longer able to edit the request record

NOTE: make note of this request as this will be used in the R1.4 PACT regression test script in order to validate that the request is correctly assigned to the proper queue.

Comments Validates

Attachments

**Step 74**

**Execution Step**

Description\*

Close out the session

Expected Results

The user is able to close out the session Comments

Validates

Attachments

**Step 75**

**Execution Step**

Description\*

Search for a Veteran (by traits)

Test Veteran Record: George VCCMAlberts 333624237

Note: This must be a PACT Teamlet 12 Veteran for additional validation of request routing. Expected Results

Veteran record is retrived from MVI. Comments

Validates

Attachments

**Step 76**

**Execution Step**

Description\*

Double click on the test facility for the Veteran record (test: SLC 991)

Expected Results

An interaction is generated along with Veteran Info and Medical Charts tabs Comments

Validates

Attachments

**Step 77**

**Execution Step**

Description\*

On the generated interaction form, provide the following values: Type: Medication

Reason for Request: either Medication - Renewal Narcotic or Medication - Renewal Non Narcotic Callback Number: any

Expected Results

The user is able to provide values for type, reason for request and call back number Comments

Validates

Attachments

**Step 78**

**Execution Step**

Description\*

With the First Call Resolution field selected as 'No' - click on Save

Expected Results

Upon clicking on Save, a new tab with the newly generated Request is created in the USD session Comments

Validates

Attachments

**Step 79**

**Execution Step**

Description\*

On the request form, in the assignee type field - select Team

Expected Results

The user is able to provide a Team to route this request and a new field named Team Selected is available for the user Comments

Validates

Attachments

**Step 80**

**Execution Step**

Description\*

In the Team Selected field, select 'Pharmacy' and click on Save

Expected Results

The owner of this request has been changed to Pharmacy and assigned to that team. The user is no longer able to edit the request record

NOTE: make note of this request as this will be used in the R1.4 Pharmacy regression test script in order to validate that the request is correctly assigned to the proper queue.

Comments Validates

Attachments

**Step 81**

**Execution Step**

Description\*

Close out the session

Expected Results

The user is able to close out the session Comments

Validates

Attachments

**Step 82**

**Execution Step**

Description\*

Search for a Veteran (by traits)

Test Veteran Record: George VCCMAlberts 333624237

Note: This must be a PACT Teamlet 12 Veteran for additional validation of request routing. Expected Results

Veteran record is retrived from MVI. Comments

Validates

Attachments

**Step 83**

**Execution Step**

Description\*

Double click on the test facility for the Veteran record (test: SLC 991)

Expected Results

An interaction is generated along with Veteran Info and Medical Charts tabs Comments

Validates

Attachments

**Step 84**

**Execution Step**

Description\*

On the generated interaction form, provide a type, reason for request and callback number.

Expected Results

The user is able to provide values for type, reason for request and call back number Comments

Validates

Attachments

**Step 85**

**Execution Step**

Description\*

With the First Call Resolution field selected as 'No' - click on Save

Expected Results

Upon clicking on Save, a new tab with the newly generated Request is created in the USD session Comments

Validates

Attachments

**Step 86**

**Execution Step**

Description\*

On the request form, in the assignee type field - select Team

Expected Results

The user is able to provide a Team to route this request and a new field named Team Selected is available for the user Comments

Validates

Attachments

**Step 87**

**Execution Step**

Description\*

In the Team Selected field, select 'TAN' and click on Save

Expected Results

The owner of this request has been changed to TAN and assigned to that team. The user is no longer able to edit the request record

NOTE: make note of this request as this will be used in the R1.4 TAN regression test script in order to validate that the request is correctly assigned to the proper queue.

Comments Validates

Attachments

**Step 88**

**Execution Step**

Description\*

Close out the session

Expected Results

The user is able to close out the session Comments

Validates

Attachments

**Step 89**

**Execution Step**

Description\*

Search for a Veteran (by traits)

Test Veteran Record: George VCCMAlberts 333624237

Note: This must be a PACT Teamlet 12 Veteran for additional validation of request routing. Expected Results

Veteran record is retrived from MVI. Comments

Validates

Attachments

**Step 90**

**Execution Step**

Description\*

Double click on the test facility for the Veteran record (test: SLC 991)

Expected Results

An interaction is generated along with Veteran Info and Medical Charts tabs Comments

Validates

Attachments

**Step 91**

**Execution Step**

Description\*

On the generated interaction form, provide a type, reason for request and callback number.

Expected Results

The user is able to provide values for type, reason for request and call back number Comments

Validates

Attachments

**Step 92**

**Execution Step**

Description\*

With the First Call Resolution field selected as 'No' - click on Save

Expected Results

Upon clicking on Save, a new tab with the newly generated Request is created in the USD session Comments

Validates

Attachments

**Step 93**

**Execution Step**

Description\*

On the request form, in the assignee type field - select User

Expected Results

The user is able to provide a User to route this request and a new field named Team Selected/User Selected is available for the user Comments

Validates

Attachments

**Step 94**

**Execution Step**

Description\*

In the User Selected field, select an indivual user (Aditya Mandavia) and click on Save

Expected Results

The owner of this request has been changed to the individual user (Aditya Mandavia) and assigned to that team. The user is no longer able to edit the request record

NOTE: make note of this request as this will be used in the R1.4 Integration regression test script in order to validate that the request is correctly assigned to the proper user

Comments Validates

Attachments

**Step 95**

**Execution Step**

Description\*

Close out the session

Expected Results

The user is able to close out the session Comments

Validates

Attachments

**Associated E-Signatures**

**Signed Action Signer Comment Additional Information**